

**U.G. 6th Semester Examination 2022**

**ENGLISH (General)**

**Paper Code : 604 ENGG - SEC - 4**

**(CBCS)**

Full Marks : 32

Time : Two Hours

*The figures in the margin indicate full marks.  
Candidates are required to give their answers  
in their own words as far as practicable.*

**Unit - 1**

1. Answer any *one* of the following questions in about 300 words each : 8×1=8
- (a) Write a note on 'Emotional Quotient'.
  - (b) Differentiate the skills of understanding emotions and managing emotions.
  - (c) What are the functions of Emotional Intelligence in the workplace?

**Unit - 2**

2. How would you respond to the given situations? Answer any *four* : 2×4=8
- (a) Can adaptability develop in isolation, without self-awareness, and without interacting with others?
  - (b) Is it ethical for employers to force their employees to adapt to new circumstances in workplace?
  - (c) Imagine that you work in an office where promotion is always based on seniority. Would you just accept this policy as other employees or request the authority to change the policy?
  - (d) What might be the problems that the students have faced in adapting to online classes in Covid times?
  - (e) What are the connections between understanding the self, self-reflection and, adaptability?

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- (f) Suppose you have joined an insurance company as an agent and you are trying to develop your communication skills. Can this be an example of adaptability? Give reasons for your answer.
- (g) Learning from mistakes can help in improving adaptability skills. Would you agree? Argue.
- (h) Problem solving skill is one of the adaptability skills. Would you agree? Argue.

### Unit - 3

3. How would you respond to the given situations? Answer any *two* : 4×2=8
- (a) Describe how delay is a major obstacle in time management with suitable examples.
  - (b) What are the negative effects of stress? Answer with suitable examples.
  - (c) You are thinking of opening a medicinal herb nursery for a steady income. List the strengths, weaknesses, opportunities, and threats (SWOT) as perceived by you in this regard.
  - (d) Suppose, for the purpose of your job, you are staying at a far-away place where the people speak a different language and have different culture. What are the problems you might face in this regard and how would you adapt to this situation?
  - (e) Make a “To do” list for yourself.

### Unit - 4

4. How would you respond to the given situations? Answer any *two* : 4×2=8
- (a) What are the factors that can develop the performance of a work team?
  - (b) What are the problems you might face while working in a team?
  - (c) Compare and contrast the autocratic style of leadership and the democratic style of leadership.
  - (d) How can the workspace morale affect your team's productivity?
  - (e) As a leader of your team, what would be your responsibilities?
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